

**SYSTEMS, METHODS AND COMPUTER PROGRAM PRODUCTS FOR
PREPARING, DOCUMENTING AND REPORTING CHEMICAL
PROCESS HAZARD ANALYSES**

Related Applications

This application claims the benefit of U.S. Provisional Application No. 60/155,729, filed September 23, 1999, which is incorporated herein by reference in its entirety.

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Field of The Invention

This invention relates to computer-integrated chemical process hazard analysis systems, methods and computer program products.

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Background of the Invention

The manufacture of chemical products is becoming increasingly complicated as worldwide demand for chemical products, and the complexity of the products, continue to increase. Modern chemical plants are generally sprawling complexes that employ hundreds, if not thousands of employees to manufacture many diverse chemicals. Due to the toxic and/or flammable nature of certain chemicals, the chemical industry is highly regulated by many national and local laws. For example, in the United States, chemical manufacturers are required by the Occupational Safety and Health Administration (OSHA) to comply with a standard known as Process Safety Management (PSM) for the management of highly hazardous chemicals (29 C.F.R. 1910.119, *hereinafter* "OSHA §1910.119"). Moreover, as part of the Clean Air Act Amendment (40 C.F.R. Part 68, §112(r)(7) "*Accidental Release Prevention Requirements: Risk Management Programs Under Clean Air Act Section*"), and as overseen by the Environmental Protection Agency (EPA), chemical manufacturers must also file a Risk Management Plan (the EPA RMP) that includes an analysis

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of the potential offsite consequences of an accidental chemical release, a five-year accident history, a release prevention program, and an emergency response program. Failure to comply with governmental regulations can result in severe penalties for a chemical manufacturer.

- 5 Unfortunately, compliance with OSHA § 1910.119 and other regulations is becoming increasingly complicated due to the increasing number and complexity of chemical products that are being produced, and the increasing number and complexity of regulations that govern the manufactured products.

- 10 In order to comply with governmental regulations, many chemical manufacturers implement some form of process safety program. These process safety programs are generally programs or activities that involve the application of management principles and analytical techniques to ensure process safety in chemical facilities, with a focus on preventing
- 15 major accidents. Process Hazard Analysis (PHA) is generally defined as an organized effort to identify and evaluate hazards associated with chemical processes and operations to enable their control. This review normally involves the use of qualitative techniques to identify and assess the significance of chemical hazards, from which action plans and
- 20 appropriate recommendations are developed. Occasionally, quantitative methods are used to help prioritize and analyze risk reduction. A summary of techniques for performing PHAs can be found in "*Guidelines for Hazard Evaluation Techniques, Second Edition with Worked Examples*," (Center for Chemical Process Safety of the American Institute of Chemical
- 25 Engineers, New York (NY) (1992)). This reference is specifically cited in OSHA literature as a source for process hazard analysis techniques that facilitate compliance with 29 C.F.R. 1910.119.

- 30 Under OSHA regulations, there are six methodologies that may be used for process hazard analysis. The methodologies range from highly qualitative to highly quantitative. One example of a PHA technique that has traditionally been used in many chemical companies is known as the Hazard and Operability Analysis, or "HAZOP." HAZOP is a rigorous, highly structured PHA methodology designed to evaluate the potential hazard and operability problems of highly complex chemical processes and segments

or steps thereof. Unfortunately, HAZOP is generally not computer-based. As such, HAZOP analyses may need to be manually performed. HAZOP and other standard PHA techniques also generally require lengthy studies that must be performed by highly trained users. Documentation of

5 analyses performed using HAZOP and related techniques is generally poor and difficult to follow. Additionally, these techniques may not provide formal systems for conducting process studies, reporting the studies, or providing recommendations for follow-up guidelines if and when deficiencies in chemical processes are found.

10 In light of the increasing complexities of chemical production and the difficulties associated with traditional PHA techniques, a need exists for methods and systems that are capable of systematically performing up to several hundred process hazard analyses and identifying potential physical and chemical hazards, including what the parameters and consequences of
15 the hazards are, the likelihood of damage caused by such hazards, and recommendations directed to the prevention of these hazards and consequences. To this end, computer systems and methods have been implemented for analyzing and documenting the hazards that are associated with chemical processing and manufacturing. For example,
20 recognizing that different processes and nodes thereof are more suited to particular methodologies, in 1993 the Eastman Chemical Company created a computer-based system known as Process Hazard Analysis & Risk Assessment (PHARA). PHARA was able to apply multiple methodologies per process or node.

25 In light of the foregoing, a need still remains for a formal and reliable system that will allow chemical manufacturers to meet governmental regulations, such as OSHA 1910.119(e), and to document and track numerous and complex PHAs.

30 Summary of the Invention

The present invention includes systems, methods, and computer products for conducting Process Hazard Analyses (PHAs) in compliance with OSHA 29 CFR 1910.119. Moreover, the invention can allow for conducting and documenting safety analyses or process studies not

necessarily specified by OSHA, thus allowing chemical manufacturers to comply with, for example, regulations outside the United States.

In order to conduct PHAs according to the present invention, hazard scenarios (either real or hypothetical) are developed for chemical processes based on deviations from normal operations or failures of process components (*i.e.*, equipment, instruments, etc.). An evaluation of the risk ranking of each particular hazard scenario is performed, and the need for corrective action (hereinafter referred to as "recommendations") to bring the risk ranking to an acceptable level is determined. The result of a PHA conducted according to the present invention can be both the documentation of chemical process hazards and the generation of recommendations for ameliorating these hazards. After recommendations have been determined by users of the invention, chemical manufacturers may then address and resolve these hazards in a timely manner through resolution plans and action items that may also be generated through the use of the present invention.

An initial step for conducting a PHA according to the present invention is preferably the selection of a chemical process to be evaluated. In the "Preplanning Studies" component or phase of the present invention, appropriate study type(s), as defined herein, are chosen for this evaluation. Exemplary study types include OSHA specified PHA study types if the process to be evaluated is required to be in compliance with the Process Safety Management (PSM) standard. Alternatively, the study type may be a general process safety review if the process is not covered by the PSM standard, or may even be a Maintenance and Operability (MOP) study. If desired, the user(s) of the invention (generally, a PHA expert or a team of process, PHA, and safety experts) may also create their own study type, or customize an existing study type for their own particular needs. Based on available process information such as Piping & Instrumentation Diagrams (PID's), known chemical procedures, chemical hazard information and the like, the process to be evaluated then may be broken into sub-processes or segments called "nodes," as defined further herein.

For each node to be analyzed according to the present invention, appropriate questions or queries for evaluating the node are selected,

based on (for example) the equipment in the node, the processing steps involved, and the chemical or physical hazards involved. Additional information about the node and/or process may be gathered and documented for the study, such as previous significant incidents, chemical
5 facility site information, and general process or facility safeguards.

After the "Preplanning Studies" component of the invention is completed, the "Conduct Study" phase or component of the invention then may be carried out. This phase can allow the user of the invention to evaluate the selected process or node, identify any potential hazard
10 scenarios, and determine any needed recommendations. Generally, certain questions are asked with respect to each node. For each question, the user can determine whether one or more hazard scenarios exist, and whether or not the scenario is significant enough to be documented.

For example, typically for each question asked (or deviation posed)
15 the scenario documented is the one that represents the "Worst Case Credible Consequence," as defined further herein. Additional scenarios might involve situations in which only some (rather than all or most) safety controls fail leading to a consequence of less severity as compared to the Worst Case Credible Consequence. However, this other scenario may be
20 more likely to occur as compared to the Worst Case Credible Consequence, and may therefore be determined by the user to be worthy of documentation. At the completion of the study, the user(s) will determine the Worst Case Credible Consequence for the entire process and document it in the report.

25 Once a scenario is documented, the user may qualitatively evaluate the severity of the expected consequence of that scenario. The user may then identify the controls that exist that may prevent or mitigate the scenario. When taking into consideration the number, type, and reliability of the controls identified, the user may subjectively determine a frequency
30 at which the scenario resulting in the documented consequence is expected to happen. Based on the scenario's consequence and frequency, a risk ranking or priority is assigned by the present invention, based on the risk ranking matrix associated with the study type chosen for the evaluation, as defined herein. The user can then determine if controls are

adequate. If the controls are deemed inadequate, a recommendation for a resolution to the hazard or scenario is made. After the foregoing steps are performed for all questions pertaining to all nodes of the selected process, the PHA may be considered complete.

5 However, the present invention further and advantageously can allow the users of the invention to determine and track resolutions for the recommendations made during the "Conduct Study" phase of the invention. During the "Resolution" phase or component of the present invention, a user(s) of the invention can review the recommendations generated in the
10 previous phase, and develop a resolution plan for the study that was conducted on the process. In general, a resolution plan may be required by governmental regulation to be developed and implemented in a timely manner, and will include one or more resolution/action items per recommendation. For example, OSHA regulations specify that action items
15 should be completed as soon as possible. The user may use the invention to develop target dates for the completion of the resolution, based on the scenario's risk ranking and/or the magnitude of effort needed to implement the action item. In some cases, depending upon the risk ranking of a scenario, a selected process actually in use by a chemical company must
20 be shut down until the action item is completed. In this case, a very near term target date will preferably be assigned.

 After the resolution plans/action items are documented, the status of these items are preferably updated on an ongoing basis by the invention. In the "Scheduling Tracking/Status" phase or component of the invention,
25 periodic reports may be generated to indicate action items completed, action items not completed, and those action items or resolutions that are past the target date. This data can be sorted and then distributed in various ways, such as (for example) by person(s) responsible for a particular action item, person(s) responsible for resolution of the study, or
30 by organizational sub-identity. Additionally, the invention can allow the user to periodically check the status of completion of action items against the target dates for completion of the action items, and then take the appropriate action if completion by the target date seems unlikely. For example, if there is less than a week until the target date or the target date

has passed for the completion of an action item, a notice may be sent to the persons responsible for completing the items. A chemical company can thus manage resolutions to completion while facilitating compliance with the PSM standard.

5 According to federal regulations, PHAs generally must be revalidated (updated) every five years. For a company with many processes that must be revalidated, as well as new processes for which PHAs are required, coordinating and tracking the scheduling and statuses for these various processes may be complex and time-consuming. The
10 present invention can advantageously provide for the creation of a report or reports that sets forth every process that is evaluated, various related studies, and their status with respect to preplanning, conducting the study, resolving recommendations, and completion. Additionally, milestone timepoints may be established to ensure that critical dates at the study
15 level are not missed.

Should a company or site not desire to use the default PHA study type configured in the software for their safety evaluation or process study, another study type may be configured. A study type is a specific grouping of options that may be selected by the user for conducting a study. The
20 options for configuring a study type include the risk matrix, screen behavior, particular questions to be considered for each process, types of resolution plans/action items used for classification and scheduling, control types, and timeframe constants for items such as reports, revalidations, and implementation of resolution/action items, as these terms are defined
25 herein. Study types may also vary in relation to the number of fields or factors to be considered. For example, a particular user may not want to classify a consequence and/or frequency for each and every scenario associated with a particular hazard. Alternatively, the user may not wish to list all the safety controls applicable to a particular scenario.

30 Overall, the present invention can provide formal computer-integrated systems, methods and products for conducting PHAs. The systems, methods and products can have multiple computer platform compatibility; can support multiple methodologies for PHAs; can allow the users of the invention to customize multiple study variables such as risk

ranking systems and resolution timelines; can provide resolution tracking and status capabilities (including a formal report generator); and can allow the users of the invention to efficiently meet the requirements of OSHA 1910.119(e) in addition to other governmental regulations.

5 The foregoing and other aspects of the present invention are explained in detail in the specification set forth below.

Brief Description of the Drawings

10 **FIGS. 1A and 1B**, which together form **FIG. 1** as indicated, is a block diagram of systems, methods and computer program products for preparing, conducting, documenting and reporting chemical process hazard analyses, according to embodiments of the invention.

FIG. 2 is a flow chart illustrating an aspect of the present invention that relates to customizing process hazard analyses for particular site use.

15 **FIG. 3** is a flow chart illustrating an aspect of the present invention that relates to creating and editing study types and options.

FIGS. 4A, 4B, and 4C, which together form **FIG. 4** as indicated, are flow charts illustrating an aspect of the present invention that relates to documenting hazards during a process hazard analysis.

20 **FIG. 5** is a flow chart illustrating an aspect of the present invention that relates to determining planned actions for recommendations as part of a process hazard analysis.

FIG. 6 is a flow chart illustrating an aspect of the present invention that relates to the tracking of resolutions and determining the status of
25 process hazard analyses.

FIGS. 7-13 are examples of screen displays that may be used in embodiments of the present invention.

Detailed Description of the Preferred Embodiments

30 Certain objects, advantages and novel features of the invention will be set forth in the description that follows, and will become apparent to those skilled in the art upon examination of the following, or may be learned with the practice of the invention.

The present invention will now be described more fully hereinafter with reference to the accompanying drawings, in which preferred embodiments of the invention are shown. This invention may, however, be embodied in different forms and should not be construed as limited to the
5 embodiments set forth herein. Rather, these embodiments are provided so that this disclosure will be thorough and complete, and will fully convey the scope of the invention to those skilled in the art. Like numbers refer to like elements throughout.

As will be appreciated by one of skill in the art, the present invention
10 may be embodied as a method, an apparatus, a data processing system or a computer program product. Accordingly, the present invention may take the form of an entirely hardware embodiment, an entirely software embodiment or an embodiment combining software and hardware aspects. Furthermore, the present invention may take the form of a computer
15 program product on a computer-readable storage medium having computer-readable program code embodied in the medium. Any suitable computer-readable medium may be utilized including hard disks, CD-ROMs, optical storage devices, or magnetic storage devices.

In the context of this document, a computer-usable or computer-
20 readable medium may be any medium that can contain, store, communicate, propagate, or transport the program for use by or in connection with the instruction execution system, apparatus, or device.

The computer-usable or computer-readable medium may be, for example but not limited to, an electronic, magnetic, optical,
25 electromagnetic, infrared, or semiconductor system, apparatus, device, or propagation medium. More specific examples (but a non-exhaustive list) of the computer-readable medium would include the following: an electrical connection having one or more wires, a portable computer diskette, a random access memory (RAM), a read-only memory (ROM), an erasable
30 programmable read-only memory (EPROM or Flash memory), an optical fiber, and a portable compact disc read-only memory (CD-ROM). It will be understood that the computer-usable or computer-readable medium could even be paper or another suitable medium upon which the program is printed, as the program can be electronically captured, via, for instance,

optical scanning of the paper or other medium, then compiled, interpreted, or otherwise processed in a suitable manner, if necessary, and then stored in a computer memory.

5 The present invention is also described with reference to flowchart illustrations of methods, apparatus (systems) and computer program products according to the invention. It will be understood that each block of the flowchart illustrations, portions of the operations described in the flowchart illustrations, and combinations of blocks in the flowchart illustrations, can be implemented by computer program instructions. These
10 computer program instructions may be loaded onto and executed by a general purpose computer, special purpose computer or other data processing apparatus, thus producing a machine which provides means for implementing the functions specified in the flowchart blocks and combinations thereof. The computer program may cause operational steps
15 to be performed on the computer or data processing apparatus to produce a computer-implemented process such that the instructions which execute on the computer or data processing apparatus provide steps for implementing the functions of the flowchart blocks or combinations thereof. Accordingly, blocks of the flowchart illustrations support combinations of
20 means for performing the specified functions and combinations of steps for performing the specified functions.

These computer program instructions may also be stored in a computer-readable memory that can direct a computer or other programmable data processing apparatus to function in a particular
25 manner, such that the instructions stored in the computer-readable memory produce an article of manufacture including instruction means which implement the function specified in the flowchart block or blocks. The computer program instructions may also be loaded onto a computer or other programmable data processing apparatus to cause a series of
30 operational steps to be performed on the computer or other programmable apparatus to produce a computer implemented process such that the instructions which execute on the computer or other programmable apparatus provide steps for implementing the functions specified in the flowchart block or blocks.

drives), optical memory (CD-ROM) and other forms of memory known in the art may be provided, but the particular kind of memory utilized by the computer is not critical to the operation of the present invention. A data processing system (*i.e.*, a computer) of the present invention is preferably
5 programmed with a computer program product that comprises computer code for preparing, conducting, documenting and reporting chemical process hazard analyses, as described further herein.

The following definitions apply herein unless otherwise specified:

"Consequence" means the cumulative, undesirable result of an incident,
10 usually measured in health/safety effects, environmental impacts, loss of property, and business interruption costs. "Consequence analysis" means the analysis of the expected effects of an incident, independent of its likelihood. A "control" is defined as any device, apparatus, or process that is meant to minimize, mitigate, prevent or warn of a potential hazard.
15 Controls may include process controls and safety devices such as ventilation, pressure relief valves, combustible gas detectors, double-walled pipes and tanks, fire extinguishers, liquid confinement dikes, splash shields, fire walls, back flow preventors and siphon breaks, overflow vessels, chemical traps and filters, and protective cages to protect
20 chemicals or structures from impact with moving objects. Controls may also include mitigating features of chemical systems, such as driving force controls (power and air cut-offs, pressure relief devices, emergency cooling systems), solenoid and control valves, spray/sprinkler systems, auxiliary ventilation and alarm systems. Controls may also be management or
25 administrative procedures such as safety training for employees, routine audits, incident investigations, maintenance of sites and plants, document control, and control of purchased material, equipment and supplies.

"Documenting" a hazard, a hazard scenario, a resolution plan, a report, an action item, a failure, or any other event or data will be
30 understood to mean that the event or data is recorded and/or stored, preferably in computer-readable media (*e.g.*, computer readable memory) of the data processing system of the present invention. The documentation of the event or data is preferably easily accessed and retrievable from the media on which it is stored.

or query associated with the evaluation of a process or node, and the corresponding potential hazards that are evaluated by a user of the present invention during a PHA. The priority value or "priority ranking" may be determined by evaluating both the potential worst case credible

5 consequence (defined below) and the frequency (i.e. likelihood) with which the consequence may occur.

A "risk matrix" may be used to determine the risk ranking of a process or node. A risk matrix is a matrix or table that, for example, sets forth both the relative severity of a hazard (on one axis of the matrix) in
10 relation to its potential frequency of occurrence (on another axis). In the practice of the present invention the user may customize the size of the matrix by choosing the number of entries on each axis of the matrix (*i.e.*, may select the number of columns and rows of the table). A risk matrix can be used to provide guidelines for accepting or not accepting the analyzed
15 frequency and consequence of the potential chemical hazard.

A "resolution plan," as used herein, is the resolution, solution, or, colloquially, a "fix" for a deficiency discovered by a user of the invention, wherein the resolution is accomplished by the formation (designing) of a specific plan to alleviate the deficiency. A resolution plan may be a formal
20 method of satisfying the recommendation that reduces, prevents, and/or mitigates a hazard, or an alternate solution that lowers the risk of the hazard. Alternatively, the resolution plan may be a concrete justification as to why no further action need be taken with regard to a particular hazard.

"Master lists" refer to lists from which selections can be made when
25 using the present invention, such as lists of controls (*i.e.*, safety devices and systems for minimizing potential hazards), personnel, chemicals, scenarios, recommendations, corporate structure (*i.e.*, divisions, units, departments, etc.), security privilege (by role), equipment, etc.

A "study type" is a specific grouping of options that can be selected
30 by a user of the invention for conducting a study. Study types may be known to the user, or may be created and customized by the users themselves. One study type useful in the practice of the invention is TEDPHA, a PHA study type used by the Tennessee Eastman Division in Kingsport, Tennessee. The TEDPHA study type is in compliance with the

PSM standard, OSHA 29 CFR 1910.119. Another useful study type is a Maintenance and Operability (MOP) study. TEXPHA and CARPHA are still other study types that are used to conduct a PHA that meets the PSM standard, but which use slightly different options than that of TEDPHA
5 based upon the particular conditions at the sites or plants at which these study types were developed. Yet another useful study type is the Distributed Control System (DCS) failure analysis study type.

The user may elect to customize a study type by modifying an existing study type (*i.e.*, in order to make the study type specific for a
10 particular site or plant), or by creating a new study type, in whole or in part. The options for customizing a study type include, but are not limited to, configuring a risk matrix, configuring the screen behavior of the question and recommendation screens displayed to the user during the conducting of the PHA, selecting the questions to be used to evaluate the chemical
15 process or node thereof, selecting the types of resolution plans/action items used for classification and scheduling, selecting the control types to be evaluated or recommended by the study type, and selection of timeframe constants for items such as reports, revalidation, and implementation of resolution/action items.

20 A "study" is a work session with the same team, a defined start and end date, that addresses a single process. More than one study type can be used in a study, such as both TEDPHA and MOP.

"Screen behavior" is the functionality provided in the computer program products of the present invention on, for example, a question
25 screen that shows all the fields that must be answered for PHA.

A "scenario" is a potential response to a deviation that is determined by the user of the invention which explains an initiating failure, chain reaction of failures, and consequence of these failures. Scenarios are referred to herein as "hazard scenarios," although those skilled in the art
30 will recognize that term as being interchangeable with a "deviation scenario" (generally the term for a scenario in a MOP study type).

As used herein, the term "Worst Case Credible Consequence" refers to the most serious realistic incident that can occur due to a potential deviation from safe operating parameters or an external source/event

without consideration being given to existing active engineering controls (i.e., pressure relief valves, interlocks, automatic fire protection systems, etc.) and administration controls to mitigate or alleviate the potential hazard. In the determination of the Worst Case Credible Consequence, consideration is generally given to well-maintained passive general safeguards, such as space separation, special safety construction, fireproofing, etc., which are highly unlikely to fail during an emergency and in normally occupied locations where the initiation of mitigation efforts to alleviate a hazard can promptly begin.

Referring now to **FIG. 1**, an architecture of systems, methods and computer program products for chemical process hazard analyses in accordance with embodiments of the present invention will now be described. It will be understood that systems, methods and computer program products according to the present invention are preferably implemented as a stored program that executes on a data processing system. A legacy data processing system, such as an IBM Model S/390 may be used. Alternatively, however, a midrange or a personal system and a network of legacy, midrange and personal systems may be used. As shown in **FIG. 1**, the present invention may comprise four major components or phases: "Preplanning Studies" (block **100**); "Conduct Study" (block **200**); "Resolution Phase" (block **300**); and "Scheduling/Tracking Study Status (Including Resolution Status)" (block **400**).

Briefly, "Preplanning Studies" (block **100**) allows users of the present invention to customize the particular study that they wish to perform on the node or process. For example, users may modify parameters of the study (i.e., risk ranking, timeline for resolution, etc.), by setting up customized option matrices. In carrying out this component of the invention, a user of the invention may choose to customize software for a site (block **110**), or may alternatively choose to utilize an existing study type. More specific descriptions of the customizing of the software is described herein in more detail in **FIG. 2**.

Study types, both customized or pre-planned (see **FIG. 3**), may be edited and the options for the study entered (block **120**) prior to conducting

the study. After the user determines which study type will be used, the process study information required by the study is entered (block **130**). Next, a determination as to whether the study is to be a revalidation study or an initial study is made (block **140**). Additionally, the process study

5 information forms the basis of a study status which is generated (block **420**), and which is updated as the analysis continues and the resolution performed, the study status being able to track data per study, the number of resolutions completed, the number of resolutions that are or are not meeting a determined timetable, and the like (block **410**). Additionally, the

10 study status is able to track how the resolution is progressing as per division, per department, per person responsible for particular tasks, and the like (block **450**). If it is determined that the study performed will be a revalidation study (block **140**), then the previous study is copied and then either merged with or split into nodes from other studies (block **150**). If it is

15 determined that the study is to be an initial study (i.e., not a revalidation study), then the process is broken into nodes, and questions to be used in the study are selected (block **160**).

After the process is broken into nodes (block **160**), then the user can enter the second component or phase, "Conducting Study" (block **200**). A

20 particular node is selected for study (block **210**). The user then queries the program (block **220**) and discusses specific hazard scenarios (block **230**). After various hazard scenarios are discussed, the hazard scenarios are documented (block **240**). The documentation of hazard studies is more fully illustrated in **FIG. 4** and the description thereof. After the hazard

25 scenarios are documented (block **240**), the consequences of the hazards are classified (block **250**), and the controls and expected frequency of the hazards identified (block **260**). The risk ranking is determined (block **270**) and a determination whether the controls are adequate is made (block **280**). After the determination, then recommendations may be made as

30 appropriate (block **290**), with the user or supervisor of the study optionally assigning persons to carry out the recommendation.

The user may then determine if there are more scenarios to be documented (block **291**). If so, then the scenario is subjected to the hazard documentation of block **240**, and the blocks and determinations that follow.

After generating a report about the study, the user may then enter the Resolution Phase (block **300**). In this phase, users may use the report generated at block **295** and determine planned resolution(s) and/or action(s) for each recommendation (block **310**). This determination is more fully described in **FIG. 5** and the description thereof. After the resolution is determined (block **310**), then a determination as to who the responsible person(s) to carry out the resolution may be made (block **320**), as well as an appropriate schedule or timetable (block **330**). The resolution plan may then be documented, and approval from the appropriate authorities or supervisors secured (block **340**). As actions are completed, or resolution plans change, these resolutions and actions may be tracked, as illustrated in block **400**, and a status report updated (block **350**). The tracking and updating of the resolutions determined by the invention is more fully described in **FIG. 6** and the description thereof. After all actions are completed, completion reports may be generated (block **360**).

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resolution effort for multiple studies is progressing as per division, per department, per person responsible for particular tasks, and the like (block 450).

FIG. 2 illustrates certain processing operations of one embodiment of the invention that allow the user of the present invention to customize the process hazard analysis for specific site use, generally shown in FIG. 1 as block 110. Some sites may already have standard PHA protocols that are already in use. For example, the Tennessee Eastman Division (TED) in Kingsport, Tennessee utilizes a study type referred to "TEDPHA." Using TED as an exemplary site, a user at a different site may first determine whether or not to use TEDPHA, the standard study type, as the default of the particular PHA being performed (block 110a). If the user elects to use the standard study type (block 110b), the user may enter site-specific information for later inclusion in the PHA report. If the user decides (block 110a) not to use the standard study type, then the user can determine if another study type has been developed that meets the needs of the site at which the PHA is being performed (block 110c).

An example of a screen display that a user might see when selecting a particular study type is shown in FIG. 7. As illustrated in FIG. 7, the user may select from official study types (such as TEDPHA) and other study types. As further illustrated in the Figure, the user also has the option at this point to add a "What-If Question." "What-If" methodology is known in the art as a free-form brainstorming technique that can be used to identify potential hazards of a process or node.

Referring again to FIG. 2., if there is no study type that has been developed, then the user may elect to create a study type (block 110f), the process steps of which are more fully described in FIG. 3 and the descriptions thereof. If a study type that meets the site's needs has already been developed, then the user may decide to change the default study type of the PHA system to the selected study type (110d). After making this determination, the user may then enter site specific information for reports as described above. Regardless of which study type is selected, after the site specific information is entered for purposes of the report, the user may examine if the general report verbiage is acceptable for the purposes of the

PHA being performed (block **110g**). If the general report verbiage is acceptable, the user may then choose whether or not to edit Master Lists based on different site needs, such as control lists, coverage reason, personnel, security privilege, and regulation master (block **110h**). If no editing is desired, the customization of the PHA for the site use is complete (block **110k**). If editing is desired, then after the user edits the master list (block **110j**), the customization of the PHA for the site use is complete (block **110k**). If the user decides at the determination point shown as block **110g** that the general verbiage report is not acceptable, the user may then edit or create report verbiage that is specific to the site at which the PHA is being performed. After creating or editing the verbiage, the user may then move on to the decision whether or not to edit the Master Lists (block **110h**), and then proceed with the determinations that follow as described above.

FIGS. 8, 9 and 10 are examples of screen displays that a user might see during the process of customizing a study type or creating a new study type, as provided by embodiments of the present invention. **FIG. 8** is an example of a screen display that a user may use to choose existing questions/queries from known study types and to associate these questions with a new study type. The screen display may also allow the user to create entirely new questions to be included in a new or edited study type. **FIG. 9** is an example of a screen display that a user may use to design or change the screen behavior when a particular question in a study type is asked during the conducting of the study. For example, the user may specify if the question will require the display of controls, and/or a consequence (*i.e.*, a risk matrix value, as described below), and/or a frequency of the consequence (another risk matrix value), and/or the risk priority value, etc. **FIG. 10** is an example of a screen display that illustrates a portion of a master control list that a user may edit.

FIG. 3 illustrates certain processing operations of one embodiment of the invention that allow the user of the present invention to create and edit study types and options for specific site use, generally shown in **FIG. 1** as block **120**. If the user decides to create or edit a new study type, the user may first be asked to name the new study type (block **120a**). The user

may then select the desired fields to populate for a question for the study type (block **120b**), after which the user decides whether or not to use an existing risk matrix (block **120c**). If the user does not wish to use an existing risk matrix, the user may then create a new risk matrix (block

5 **120e**), after which the new risk matrix is copied into the new study type.

FIG. 11 illustrates a sample screen display that a user of the present invention might view in the process of creating and naming a study type. As shown in **FIG. 11**, the user is prompted to enter or select a name for the study, and may specify the plant site and/or division thereof for which the

10 study type is being created. The user may also define parameters of risk matrices to be used in the study, screen behavior type, methodology types and questions that may be used to query the node or process during the conducting of the study, the kinds of resolution plan or action items desired, control types, time frames and matrix values that must be kept constant,

15 and types of reports that the user desires to be generated by the study.

FIG. 12 illustrates a sample screen display of a blank risk matrix that may be configured by the user for a new, customized or edited study type. The risk matrix can be configured to any size, thus providing an advantage over previous methodologies of conducting PHAs, which limited

20 users to particular risk matrices of predetermined sizes and containing predetermined values of risk severity and frequency. **FIG. 13** illustrates a sample screen display of what a risk matrix either created by a user or copied from a known study may look like. An example of how a user or a team of users may design a risk matrix according to the present invention is

25 as follows: For each PHA question, the user will assign one or more consequences. For example, a question may be "what are the potential consequences of the failure of an excess flow valve?" The assigned consequence will generally be based on the flammability, toxicity, reactivity, and quantity of the materials present in the node (*i.e.*, in the particular step or steps in the process, or in the piece of equipment). The Eastman

30 Kingsport, Tennessee Site (EKS) has adopted the following four consequence ratings based on the level of severity of the hazard: Catastrophic event (class D), Serious event (class C), Major event (class B), and Moderate event (class A). Once the user has assigned a

consequence rating to the potential hazard, the user will also assign a frequency of occurrence to the hazard. In most cases, the frequency cannot be accurately predicted. Therefore, a subjective approach with some guidelines is employed. Assigning the correct frequency relies

- 5 heavily upon the user's experience with the process. The following four frequencies are adopted within EKS to characterize the potential hazardous events: Frequent (once/year), Likely (once/10 years), Possible (once/100 years), and Improbable (less than once/100 years).

- To assign the frequency, the team must review all the engineering and administrative controls that may mitigate/alleviate the potential hazard in question. The team must consider the frequency of a single failure or realistic simultaneous (common cause) failures of these controls when assigning a frequency of occurrence to the potential incident, some of which may be determinable from known sources (e.g., Frank P. Lees, *Loss Prevention in the Process Industries*, (Butterworth-Heinemann, London, United Kingdom, 1986, and similar sources). After the user has assigned these values to the potential hazard in question, the user may then enter the these values on the risk matrix. When the study is actually conducted on a chemical process, the values from the risk matrix will be cross-
- 10
- 15
- 20 referenced to obtain the risk ranking.

- Referring again to **FIG. 3**, if the user elects to use an existing risk matrix, the matrix is selected and then copied into the new study type (block **120d**). After copying the matrix into the study type, the user may determine whether or not checklists and questions are available for the study type (block **120f**). If checklists and questions are available for the study type, then the user may determine whether or not existing timelines need to be changed (block **120j**). If not, the user may then proceed to determine whether the standard report verbiage needs to be edited (block **120i**). If the user determines that timelines need to be changed, then the new time lines and target dates are entered (block **120k**), after which the user may then proceed to determine whether the standard report verbiage needs to be edited (block **120l**). If the standard report verbiage does not need to be edited, then the phase related to creating or editing study types ends (block **120n**). If the standard report verbiage is edited (block **120m**),
- 25
- 30

then the phase related to creating or editing study types ends (block **120n**) after the editing.

In **FIG. 1**, block **200** generally illustrates a component related to the actual conducting of the study, of which a part is documenting particular hazard scenarios. **FIG. 4** illustrates certain processing operations of one embodiment of the invention that allow the user to document hazard scenarios, generally shown in **FIG. 1** as block **240**. The processing operations illustrated in **FIG. 4** are performed for each question (block **240a**). The user first determines if the particular question is applicable to the node upon which the PHA is being performed (block **240b**). If not, then the user selects the option "not a concern" (block **240h**) and the processing for this particular question ends (block **240r**).

If the question is applicable to the node, then the users participating in the study may consider and identify possible hazard scenarios that could lead to adverse consequences (block **240c**). Questions that may be asked and determined by the user include whether or not it is credible to reach conditions that could lead to adverse consequences (block **240d**); if the consequences have an adverse impact to health, safety, environment, or a significant business interruption (block **240e**); if this new scenario(s) has been already discussed and documented (block **240f**); and if there is more than one scenario that is credible and leads to adverse consequences worthy of documentation (block **240g**).

If a scenario has already been discussed and documented, then inquiry into that scenario may end with the user selecting the option "already discussed" (block **240i**). If a scenario is credible and may lead to adverse consequences, the user may elect to document the scenario and its adverse consequences (block **240j**). If a scenario is deemed worthy of documentation, then the user may also determine which of the scenario's consequences represent the worst case credible consequence and document it first (block **240k**); may prioritize the consequences by selecting from the given choices (block **240l**); may list the engineering and administrative controls related to prevent, alleviate, or mitigate the incident (controls that are indirectly applicable to the scenario are generally not listed)(block **240m**); and may determine the frequency of reaching the

stated consequence (based on the scenario and existing controls)(block **240n**).

The user may also determine if the controls are adequate (block **240o**). If the controls are deemed to be adequate, then the user may elect to stop the inquiry into the particular scenario (block **240r**) and turn to another question (block **240a**). If controls are not deemed adequate, the user may then make a conceptual recommendation (more than one if possible), and may assign the recommendation to a team member (block **240p**). Finally, the user may determine if there are more scenarios to document for this question (block **240q**). If not, then the "document hazards" phase of the PHA ends (block **240r**). If additional scenarios are to be documented, then the determinations described herein and illustrated as blocks **240j - 240p** may be repeated.

Referring again to **FIG. 1**, block **300** generally illustrates a component related to the resolution phase of the study, of which a part is determining planned resolutions and actions for each recommendation. **FIG. 5** illustrates certain processing operations of one embodiment of the invention that allow the user to determine planned resolution and action items, generally shown in **FIG. 1** as block **310**. Referring to **FIG. 5**, the user may first review a particular hazard scenario and controls for a recommendation (block **310a**). Next, the user investigates feasible alternatives for addressing the recommendation (block **310b**). After optionally selecting the most cost effective option as the resolution plan (block **310c**), the user next may determine if the resolution plan should be broken down into multiple action items (block **310d**). At the conclusion of this process, the action items have been determined (block **310e**).

When deciding if the resolution plan for a particular recommendation should have more than one action item, it is preferable that consideration be given to the need to implement interim solutions quickly, especially if the ultimate permanent solution will take a long time to implement (*i.e.* involves capital or involves a return to lab scale to determine different chemistry, etc.). Also, the nature of the work required to implement the resolution plan may lend itself to multiple actions that may include assignments to more than one person, and/or assignments that may vary in duration, and/or

assignments that are sequential in nature. In either case, the use of multiple action items enables, for example, a chemical company to make and show progress towards implementing the resolution plan for the recommendation.

- 5 In one exemplary process for determining planned action items for a recommendation, the user may first decide if any interim action item(s) (*i.e.*, action items to be implemented before the final resolution is completed) is needed. In making the decision, the user first determines if the scenario for this recommendation has a risk ranking high enough to indicate that the
10 process should be shut down until corrective action is taken. If so, then generally the process is shut down until corrective action is taken.

- Additionally, the user may determine if there is a solution that can be accomplished quickly (*i.e.*, in days) and a "quick fix" can resolve the issue permanently. If so, this solution is documented, and this action/ resolution
15 item is implemented. If no "quick fix" is available, the user may then determine if the risk involved may be limited to an acceptable level until a long term fix is accomplished, such that the process may be restarted. If so, then both the interim fix with a short target date and the longer term fix with the appropriate target date are documented. Once the interim fix is
20 accomplished, then the process may be restarted. Progress towards the long term solution is accordingly monitored. Of course, if the user determines that it is not possible to limit the risk involved to an acceptable level until a long term fix is accomplished, the process must remain down until the long term solution is accomplished.

- 25 If the user determines that the scenario for a particular recommendation does not have a risk ranking high enough to indicate that the process should be shut down until corrective action is taken, (*i.e.*, is determined to be medium risk), then the user may determine if it will take a long time (*i.e.*, more than a year) to implement the necessary corrective
30 action. If so, the user may determine an appropriate interim action that may be taken to reduce the risk. The interim action may then be documented and implemented. Furthermore, the long-term permanent solution may also be documented and tracked until completion. If it is determined that the long term (permanent) corrective action will not take a

long time to accomplish (*i.e.*, less than a year), only that corrective action may be documented and tracked to closure.

If the user determines that the scenario for a particular recommendation does not have a risk ranking high enough to indicate that the process should be shut down until corrective action is taken, and a determination of low risk is made, then action items may be considered continual improvement opportunities, and may be assigned extended target dates, or no target dates at all.

In another example of a process for determining planned action items for a recommendation, the user may determine if more than one action item is needed, due to the nature of the work needed to implement the recommendation. If not, then only one action item is documented. If so, the user may first determine if there is more than one task associated with the implementation of the recommendation. Additionally, the user may determine if different persons have responsibility for the tasks/action items. The user may also determine if the tasks are sequential in nature or are of varying durations.

Referring again to **FIG. 1**, block **400** generally illustrates a component related to the scheduling/tracking study status, which component includes tracking of resolution status. **FIG. 6** illustrates certain processing operations of one embodiment of the invention that allow the user to track study and resolution status, generally shown in **FIG. 1** as block **410**. In one embodiment of the invention, a resolution database is generated and maintained, and is updated frequently (*i.e.*, daily, depending on the particular site and the needs thereof) (block **410a**). Periodically (*e.g.*, monthly, quarterly, etc.) the user may query the database for certain criteria or by certain fields, including by a person's name responsible for action item; by a person's name responsible for study resolution; by section, department; division or plant site (block **410b**), and the like. The database may be further sorted or queried by items completed; items not completed; items past target, and the like (block **410c**). After the database is queried by fields chosen by the user, the user may then generate status reports, print reports, and/or send notices regarding study or resolution tracking electronically to appropriate person(s) responsible for either the

